

# TAKE REGIONAL TRANSPORT AND **DISCOVER THE CARTE SOLIDAIRE**



- **80% DISCOUNT** EVERY DAY
- **FREE, NON-TRANSFERABLE CARD**, VALID FOR 1 YEAR

For all your  
journeys by  
regional  
trains and  
buses



RÉGION  
**Nouvelle-  
Aquitaine**

*La Région vous transporte*



## WHO'S ELIGIBLE?

The Carte Solidaire is only available to people living in Nouvelle-Aquitaine who have a household income<sup>(1)</sup> of less than €960 per month, those who receive the adult disability allowance (AAH) or the asylum seeker's allowance (ADA), resettled refugees or holders of a temporary residence permit under temporary protection.

*(1) France's household allowance (quotient familial) is calculated based on the last tax notice by dividing the reference tax income by the number of units.*

## WHAT ARE THE BENEFITS?

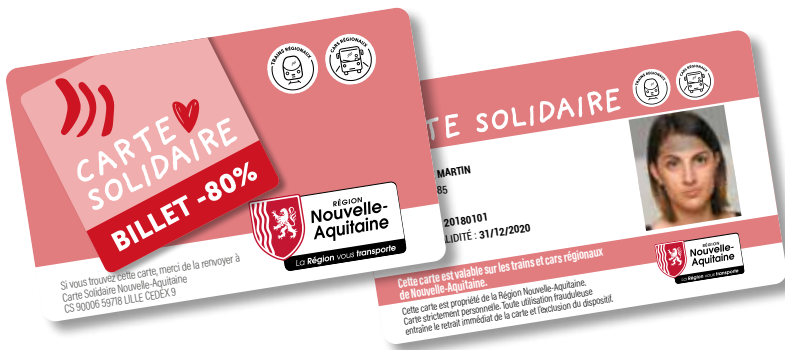
The Carte Solidaire lets you travel on regional trains and buses in Nouvelle-Aquitaine with an 80% discount on the normal ticket price. The card is non-transferable, free and valid for one year.

## HOW DO I GET A CARTE SOLIDAIRE CARD?

- Apply online at [transports.nouvelle-aquitaine.fr](https://transports.nouvelle-aquitaine.fr) or send your completed application form and supporting documents via mail. Once your application has been processed and approved, the card will be sent to your home.
- Your card can be renewed. Your request to renew it must be made within one month before your card expires.

## HOW CAN I BUY SOLIDAIRE TRANSPORT TICKETS?

- If you are travelling by regional train, buy your Solidaire ticket at the station or online at the TER Nouvelle-Aquitaine website.
- If you are travelling by regional bus, you can buy your Solidaire ticket from the bus driver.
- Find out everything you need to know about the sales terms of the Solidaire transport tickets on the website [transports.nouvelle-aquitaine.fr](https://transports.nouvelle-aquitaine.fr)
- When travelling, you must have with you **a valid Solidaire ticket, a valid Carte Solidaire card and your ID**
- **The discount is only valid for the cardholder.**



## DOCUMENTS REQUIRED FOR A NEW APPLICATION OR RENEWAL

1

### PROOF OF IDENTITY

- A recent ID photo of the applicant
- Photocopy of your ID
- Proof of home address (less than three months old), which includes your first and last name. For persons with no fixed address: proof of accommodation in a foster home or parental home, or a certificate from the CCAS or MDSI.

2

### SPECIFIC DOCUMENTS DEPENDING ON YOUR CIRCUMSTANCES

#### A PERSON WITH A HOUSEHOLD INCOME OF LESS THAN €960/MONTH

- A complete photocopy of the last tax notice or income tax declaration notice.

*If you are not the taxpayer on the tax notice but are linked to the taxable household, please provide the full birth certificate or a photocopy of the family record book.*

*If your situation has recently changed or, if you come back from abroad, you can provide documents proving your new status and household income of less than €960 per month. For example, a certificate of the household allowance (quotient familial) from the Family Allowance Fund (CAF) or proof of income for the last 10 months (pay slips, proof of receiving a social allowance (e.g. RSA or other) or jobseeker's allowance).*

#### PERSONS WITH DISABILITIES

- Proof of payment of the adult disability allowance (AAH) for the current or previous month.

#### ASYLUM SEEKERS

- Proof of the application for asylum or receipt of the application.
- Proof of the asylum seeker's allowance (ADA).

#### RESETTLED REFUGEES

- Proof of entry into France for less than 18 months, as part of a resettlement programme.

#### DISPLACED PERSONS

- Proof of the temporary leave to remain (APS)

# FORMULAIRE DE SOUSCRIPTION

## APPLICATION FORM

- 1<sup>ère</sup> demande  
*New application*
- Renouvellement  
*Renewal*

N° de votre dernière carte Tarif Solidaire  
*Your last Carte Solidaire card number*

- Madame  
*Miss/Mrs/Ms*
- Monsieur  
*Mr*

NOM : \_\_\_\_\_  
*SURNAME:*

PRÉNOM : \_\_\_\_\_  
*FIRST NAME:*

DATE DE NAISSANCE : \_\_\_\_\_  
*DATE OF BIRTH:*

ADRESSE : \_\_\_\_\_  
*ADDRESS:*

CODE POSTAL : \_\_\_\_\_  
*POSTCODE:*

VILLE : \_\_\_\_\_  
*CITY:*

TÉLÉPHONE : \_\_\_\_\_  
*TELEPHONE:*

MAIL : \_\_\_\_\_  
*E-MAIL:*

Fait à : \_\_\_\_\_  
*Location:*

le \_\_\_\_\_  
*Date:*

Signature du demandeur : \_\_\_\_\_  
*Applicant's signature:*

PHOTO

Oui, je souhaite bénéficier du tarif Solidaire régional et j'accepte les conditions générales d'utilisation au titre de

*Yes, I would like to receive the regional Solidaire discounted rate and I accept the general terms and conditions of use:*

- Revenus du foyer inférieurs à 960 €  
*As a person with a household income of less than €960/month*
- Bénéficiaire de l'AAH  
*As an adult disability allowance (AAH) recipient*
- Demandeur d'asile bénéficiaire de l'ADA  
*As an asylum seeker's allowance (ADA) recipient*
- Réfugié réinstallé  
*As a resettled refugee*
- Bénéficiaire de la protection temporaire de l'Union Européenne.  
*As a person receiving EU temporary protection.*
- J'accepte de recevoir les informations liées aux activités, publications et actualités « transports » de la Nouvelle-Aquitaine.  
*I would like to receive information related to Nouvelle-Aquitaine's activities, publications and "transport" news.*

*Dans le cadre du Règlement Général sur la Protection des Données, vous bénéficiez d'un droit d'accès et de rectification aux informations qui vous concernent. Pour ce faire, veuillez-vous adresser à :*

*Carte Solidaire Nouvelle-Aquitaine CS 90006 59718 LILLE CEDEX 9*

*Under the General Data Protection Regulation, you have the right to access and amend your personal data.*

*To do so, please contact: Carte Solidaire Nouvelle-Aquitaine CS 90006 59718 LILLE CEDEX 9*

Application form and supporting documents (listed on the reverse side)  
Complete your application form online at [transports.nouvelle-aquitaine.fr](https://transports.nouvelle-aquitaine.fr)  
or send it to

**Carte Solidaire Nouvelle-Aquitaine - CS 90006 - 59718 LILLE CEDEX 9**



### PLEASE NOTE: RESTRICTED USE!

The use of this card is restricted. If you fail to comply with the general terms of use, your card will be revoked and you will be immediately banned from this scheme. If you lose your card, you can request a maximum of 1 replacement.

### APPLY ONLINE, IT COULDN'T BE EASIER!

- Apply online directly at [transports.nouvelle-aquitaine.fr](https://transports.nouvelle-aquitaine.fr)
- Get in touch  
Call **0 969 36 89 11**  
(standard call rates apply, French only)

> **For more information,**  
**visit [transports.nouvelle-aquitaine.fr](https://transports.nouvelle-aquitaine.fr)**  
**or call 0969 368 911** (standard call rates apply)  
French only.



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